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VIA ELECTRONIC FILING (ECFS)

Marlene H. Dortch, Esq., Secretary  
Federal Communications Commission  
445 Twelfth Street, SW  
Washington, DC 20554

RE: **EX PARTE PRESENTATION**, Telecommunications Relay Services  
and Speech-to-Speech Services for Individuals with Hearing and  
Disabilities, CC Docket No. 98-67, CG Docket No. 03-  
Speech  
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Dear Ms. Dortch:

On March 28, 2005, Anne Girard of Hamilton Relay, Inc. ("Hamilton") spoke by telephone with Thomas Chandler of the Consumer & Governmental Affairs Bureau's Disability Rights Office ("Bureau") concerning Video Relay Service ("VRS") speed of answer issues.

Specifically, Ms. Girard informed Mr. Chandler that Hamilton has conducted an internal review of its VRS answer speed times, and has determined that, under current market conditions and current traffic volumes, Hamilton would be able to comply with a rule requiring that 85 percent of VRS calls be answered within 60 seconds, or possibly even as low as 30 seconds. Of course, the ability to comply with such a requirement may be affected by changes in market conditions and Commission decisions in other ongoing proceedings.

This filing is made in accordance with Section 1.1206(b)(2) of the Commission's rules, 47 C.F.R. § 1.1206(b)(2). In the event that there are any questions concerning this matter, please contact the undersigned.

Respectfully submitted,

HOLLAND & KNIGHT LLP

/s/ David A. O'Connor

David A. O'Connor  
Counsel for Hamilton Relay, Inc.

cc: Thomas Chandler

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